

# THE WALLED GARDEN MORETON

## Public Health Update

### The Gardens

In line with recent government guidance we will re-open The Walled Garden (the ornamental gardens only) on Wednesday 2nd December 2020. Our car park will be open and we respectfully ask you to park 1 metre away from other vehicles.

We will be open:

Monday 9am – 5pm

Tuesday 9am – 5pm

Wednesday 9am – 5pm

Thursday 9am – 5pm

Friday 9am – 5pm

Saturday 9am – 5pm

Sunday 9am – 5pm

The entrance and exit will be through the main gate next to our folly through the carpark and the black side gate from the road will also be open. There will be a maximum capacity of 300 people in the gardens at any one time, this will be controlled by staff doing regular head counts throughout the day.

We must ask that all visitors remain alert and respectful of social distancing, keeping 2metres apart where possible and a minimum of 1metre plus at all times – this will help us all protect public health.

In line with recent government updates from Monday 14th September 2020, and subsequently reconfirmed in November 2020 as we remain in Tier 2, no more than 6 people can meet anywhere, this includes outdoors. We must ask that all visitors do not meet or gather in groups larger than 6 or they will be asked to disperse, refusal to do so will mean they will be asked to leave.

Please follow signage and guidance on picnicking (we ask for a £5.00 donation for picnics – payable in the Dovecote Café), dog walking and cycling.

Please dispose of litter in the bins provided outside

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## **The Dovecote Café (and bookings of 6 people):**

In line with recent government guidance The Dovecote Café will re-open Wednesday 2nd December. Tables will be spaced with a 2metre distance between each and all customers will be asked to complete a Track & Trace card or online NHS QR code in-line with the government guidelines. Pre booking is preferred for indoor tables and picnic benches in the café area.

Payment by card and not cash is preferable and maximum **groups of x6 people per table is essential** and these 6 people must be from the same household (if indoors) or support bubble as per the government guidelines in place from Wednesday 2nd December 2020. We cannot allow bookings or walk-ins of more than 6 people or separate households (if indoors) even if you are sat on separate tables. We cannot accommodate groups of more than 6 or mixed households (indoors), refusal to adhere to this will result in your being asked to leave. Hand sanitising stations are provided on site and use of these is strongly advised when entering and exiting the café and gardens.

In line with the most recent government guidance from Thursday 24th September 2020 the café will now be table service only this includes the immediate outdoor café area. Our takeaway service will no longer be available. Face coverings will be worn by all staff (unless exempt, when an exemption lanyard will be worn) working in the café, and face coverings must also be worn by customers (unless exempt) at all times inside unless seated, this means on entry & exit, if going to the restrooms, or for any other reason you may wish to walk around inside. If customers do not have a mask, one can be purchased for 50p from the café staff.

Please follow signage and guidance on social distancing safely in and around the café including queuing, face coverings, table service and separate entry and exit points.

We have treated the café surfaces with Zoono, a residual disinfectant that forms a long-lasting antimicrobial barrier on the surfaces that have been sprayed. Strict cleaning regimes are also in place, these are carried out and recorded in regular intervals throughout the day.

We will be open:

Monday 9am – 4pm

Tuesday 9am – 4pm

Wednesday 9am – 4pm

Thursday 9am – 4pm

Friday 9am – 4pm

Saturday 9am – 4pm

Sunday 9am – 4pm

## **Trails:**

We must ask that all visitors remain alert and respectful of social distancing, keeping 2metres apart where possible and a minimum of 1metre plus at all times – this will help us all protect public health.

In line with recent government updates from Monday 14th September 2020 no more than 6 people can meet anywhere, this includes outdoors. We must ask that all visitors do not meet or gather in groups larger than 6 or they will be asked to disperse, refusal to do so will mean they will be asked to leave.

## **Family area:**

We have treated the equipment with Zoono, a residual disinfectant that forms a long-lasting antimicrobial barrier on the surfaces that have been sprayed. We will also clean the equipment at regular intervals, this may mean closing the equipment for a period of time.

Children must not put their mouths on equipment and should be encouraged not to put their hands in their mouths after using the play area. It is advised to clean the equipment after you have used it, particularly where there are clear touch points such as swing rockers or handles.

The family area will remain closed Monday – Friday during term times. During the school holidays the area will be open 7 days a week.

## **Toilets:**

Our toilet facilities are open, please follow guidance and social distancing measures when accessing the toilets. We have treated the toilet surfaces with Zoono, a residual disinfectant that forms a long-lasting antimicrobial barrier on the surfaces that have been sprayed. Strict cleaning regimes are also in place, these are carried out and recorded in regular intervals throughout the day.

In the event that any first aid is needed to be administered on site, the appropriate use of PPE for close contact will be required.

If you have a high temperature, persistent new cough, loss or change of taste or smell, we ask that you do not visit. Please follow the NHS guidelines around preventing the spread of COVID-19, we are continuing to promote good hygiene and staff will be on hand to enforce this across the site.

This information will be updated on our website and Facebook as necessary.

Last updated: 30.11.2020