

Safety & Hygiene

At The Dovecote Café, we recently launched a new takeaway service, and we wanted to keep our customers informed about the measures we have taken to ensure we are operating within all government guidelines, and the health and safety of our staff and customers remains the number one priority amidst these difficult circumstances.

SOCIAL DISTANCING & INCREASED CLEANING



- Maintaining social distancing by keeping 2 meters between all individuals where possible.
- Restricting the number of people allowed on site (staff and customers).
- Increased hand washing, surface cleaning, and the use of hand sanitiser. This is in addition to our already strict hygiene rules as a business that provides food services.

MINIMISING INTERACTIONS



- No cash payments. Card only!
- Strict staff roles and designated zones for each staff, reducing the interactions between groups of staff and customers.
- Encouraging pre-booked collections for food instead of walk-ins.
- Maintaining barriers between customers and staff
- Encouraging only one person per household to collect food orders.

KEEPING YOU INFORMED



- Displaying social distancing guidelines via information posters, and in-café markers.
- Making all customers aware of restrictions in place before they visit
- Adapting our measures where required and updating our customers accordingly

Follow updates on our website.
www.walledgardenmoreton.co.uk